



**NELSON BROS**  
**FUNERAL SERVICES**

Goods & Services Price List  
2020-21

# Introduction

## Overview of Funeral Expenses

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Funeral Expenses are made up of three key areas:

1. Service Fees
2. Products
3. Disbursements/Third Party Fees

**Service Fees** are Nelson Bros fees to cover the various tasks and activities undertaken by our professional staff to plan, organise and carry out the funeral. It includes the time, expertise, use of our facilities and equipment necessary to conduct the service.

**Products** are the various elements selected for each funeral, such as the casket or coffin, cremation urns, memorial books, DVD Tributes, or refreshments at our funeral home.

**Disbursements** are Third Party Fees which we pay on your behalf. A funeral will typically include a range of disbursements, including fees for the cemetery or crematorium, death certificate, officiant, venue, printing & stationery, floral tributes, and newspaper notices.

### Understanding Funeral Expenses

When comparing funeral expenses between funeral directors, you should ensure that there are no hidden surprises. The quality and level of service provided by funeral directors can vary greatly.

*Tax* – all fees on our account are required by law to include GST. Every fee quoted to you by Nelson Bros includes GST. Be aware that some funeral directors add GST to their listed fees. Some third party fees (e.g. new graves, church fees) may be exempt from GST. In these circumstances, you are welcome to pay them direct for the saving.

*Inclusive* – Nelson Bros service fees include all the services typically associated with a funeral – including the collection of the deceased into our care 24 hours a day, 365 days a year, full mortuary care, hearse and courtesy coach for the family, services at a time to suit you (including outside normal business hours, weekends and public holidays), and the required number of professional staff, vehicles and equipment to carry out the funeral.

## Payment Options

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Nelson Bros Funeral Services offers the following payment options:

<b>Online</b>	Credit Card via Payment Centre on our website <a href="https://nelsonbros.com.au">nelsonbros.com.au</a>
<b>Direct Deposit</b>	BSB 484 799 Account Number 162293641
<b>In person</b>	<i>(Nelson Bros funeral homes are open Monday to Friday 9am - 5pm or by appointment)</i> Cash, Cheque or Bank Cheque EFTPOS (Visa, Mastercard, American Express or debit card)
<b>Telephone</b>	Credit Card
<b>By mail</b>	Bank cheque made payable to Nelson Bros Funeral Services sent with details of the payment to 214 Lorimer Street, Port Melbourne VIC 3207

***Please note there are no surcharges for payment by Credit Card.***

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# Service Fees

	Burial Funeral Dual Service	Burial Funeral Graveside Only	Cremation Funeral	Private Viewing	Non- Attended
24 hours/365 day service to bring your family member into our care	✓	✓	✓	✓	✓
Personal Arrangement Interview to provide advice and plan the funeral, plus other appointments as necessary	✓	✓	✓	✓	✓
Liaison with cemeteries, crematoria, government departments, officiant, venue, musician, florist, newspapers and other parties as appropriate	✓	✓	✓	✓	✓
Preparation and lodgement of all necessary documentation	✓	✓	✓	✓	✓
Collection of Medical Certificates from doctor or hospital	✓	✓	✓	✓	✓
Clinical care, treatment and presentation of deceased by qualified professionals	✓	✓	✓	✓	
Viewing (up to 3 hours cumulative)	✓	✓	✓	✓	
Additional viewing time (per hour)	○	○	○	○	
Rolls Royce Hearse	✓	✓	✓		
Rolls Royce Courtesy Coach (seats up to 4)	✓	✓	✓		
Additional vehicles (e.g vintage Buick Hearse, Horsesdrawn Hearse, additional Coaches)	○	○	○		
Funeral information and electronic guest book posted on Nelson Bros website	✓	✓	✓	○	○
Service at Nelson Bros Funeral Home	✓		✓		
Prayers at Church or Chapel (up to 3 hours cumulative)	✓		✓		
Service at Church or other location (not Nelson Bros Funeral Home)	✓		✓		
Hearse drive by home or local place of significance	✓	✓	✓		
Delivery to Crematorium			✓	✓	✓
Burial Service at Cemetery	✓	✓			
Interment of deceased at Cemetery by Nelson Bros (including staff & equipment)	✓	✓			

**\$8,250**

**\$6,950**

**\$6,950**

**\$4,495**

**\$2,495**

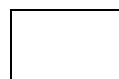
<b>Service at Nelson Bros Funeral Home</b>					
Refreshments (variety of menus available for service at our funeral home)	○		○	○	
DVD Tribute (including 50 photos, 3 DVDs)	✓		✓		
Memorial Book	✓		✓		



Included



Optional



Not available for this service type

# Other Service Fees

## Administration Fee

\$550

If payment of the deposit is made prior to the funeral and the final balance of the account is paid by the due date, this administration fee will be deducted from the account.

## State Funeral

\$10,350

*Available for all families, including for State Funerals*

- 24 hours/365 day service to bring deceased into our care
- Personal arrangement interview to provide advice and plan the funeral, plus other appointments as necessary
- Liaison with government departments, cemeteries, crematoria, officiant, venue, musicians, florist, newspapers, media and other parties as appropriate.
- Preparation and lodgement of all necessary documentation.
- Collection of medical certificates from doctor or hospital.
- Clinical care, treatment and presentation of deceased by qualified professionals.
- Unlimited viewing as required.
- *Casket recommended*
- Rolls Royce Hearse and three Rolls Royce Courtesy Coaches for family.
- Floral Hearse if required.
- Funeral information and electronic guest book published on Nelson Bros website.
- Prayers at Church or Chapel if required.
- Services at Church, Chapel, Cemetery or Crematorium, or other venue as required, with minimum 6 funeral attendants.
- Two Memorial Books.
- Custom Floral Tribute included (*valued at \$800*).
- DVD Tribute included.
- Burial Service at Cemetery (if required)
- Interment of deceased at Cemetery (if required)
- Delivery to Crematorium (if required)

***Disbursements to be paid day prior to funeral. Balance of Account due within 30 days of signing the Agreement.***

## Overseas

\$9,750

- Includes services as required for Burial Service Fee or Cremation Service Fee.
- Personal arrangement interview to provide advice and plan the Overseas Repatriation, plus other appointments as necessary.
- Full Embalming.
- Liners & Packaging extra fees apply.
- Includes transportation of deceased to Airport and liaison with Airlines, Consuls and Health officials.
- Details must be confirmed by Nelson Bros Repatriation Team before estimated time of departure can be provided.
- Estimated time of departure subject to embalming, Consul, Health Department.
- Including staff and equipment required to perform above and professional services.

***Payment required in full before body dispatched to airport.***

## Exhumation

\$10,350

- Services as required for Exhumation.
- Personal arrangement interview to provide advice and plan the Exhumation, plus other appointments as necessary.
- Liaison with government departments, cemeteries, officiant, mason and other parties as appropriate.
- Collection, preparation and lodgement of all necessary documentation.
- Exhumation from initial interment to final resting site, in accordance with government requirements.
- Mortuary Care.
- Services at Cemetery or other venue.
- Including staff and equipment required to perform above and professional services.

*Payment required in full before exhumation.*

## Memorial Service

\$2,575

### **Memorial Service only – funeral not performed by Nelson Bros.**

- Personal arrangement interview to provide advice and plan the service, plus other appointments as necessary
- Collection of all necessary documentation and compilation including lodgement of registration of death (if required).
- Rolls Royce Courtesy Coach for family.
- Memorial Service at Nelson Bros. Chapel.
- Including staff and equipment required to perform above and professional services.

## Other Fees

### Certificates

Death Certificate, Registry of Births, Deaths & Marriages (incl registered post within Australia)	\$44.58
Doctor's Cremation Certificate, Part B	\$88
Cause of Death – signed by doctor (may be waived by doctor)	from \$88

### Additional Vehicles

*Does not apply to Non-Attended or Viewing Only Services.*

Coach	\$375
Floral Hearse	\$375
Buick Hearse	\$625
Horse Drawn Hearse (includes two black horses with plumes and carriage driver)	\$1,925
Mileage beyond Metropolitan area (per kilometre)	\$4

### Transfer Fee

Metropolitan Melbourne (includes 50km)	\$525
Mileage beyond Metropolitan area (per kilometre)	\$4
Interstate/Overseas	POA

### Miscellaneous

Viewing Time per hour ( <i>on Burial &amp; Cremation Funerals 3 hours cumulative time allowed before fee charged</i> )	\$250
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# Caskets & Coffins

## Caskets

Berwick Casket #	\$4,175
Delray Casket	\$3,125
Elizabeth Casket *	\$3,750
Glenhuntly Casket	\$3,750
Hartfield Casket #	\$5,775
James Casket *	\$2,750
Last Supper Casket	\$5,775
Liberty Casket	\$3,125
Nelson Casket	\$2,750
O'Neill Casket *	\$3,750
Pieta Maple Casket	\$7,850
Premier Casket	\$14,750
Rosedale Casket	\$4,025
Sacrament Casket	\$6,475
Weston Casket	\$4,175
William Casket *	\$3,750

## Metal Caskets

Aries Bronze Casket	\$2,995
Aries Pearl Casket	\$2,995
Classic Gold Casket	\$15,500
Desert Champagne Casket	\$4,025
Golden Pearl Casket	\$5,475
Golden Sienna Casket	\$10,500
Millennium Casket	\$30,500
Primrose Casket	\$5,475
Promethean Casket	\$51,500
Sierra Bronze Casket (K Shell)	\$5,475
Sierra Casket (A37)	\$6,550
Silver Rose Casket (K Shell)	\$5,475

## Coffins

Batman Coffin *	\$1,845
Calvary Coffin *	\$2,375
Davidson Coffin	\$2,750
Expression Coffin	\$2,950
Hampton Coffin	\$2,750
Henty Coffin *	\$1,995
Hume Coffin *	\$925
Jewish Coffin *	\$1,025
Linton Coffin *	\$2,750
Maldon Coffin	\$1,995
Mission Brown Coffin *	\$615
Montrose Coffin *	\$2,375

## Rental Casket

Linford Casket	\$1,995
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## Miscellaneous

Custom painting for coffin or casket	\$595
Casket/Coffin Handling Fee	\$595
<i>(for supplied coffins/caskets by client)</i>	
Breasting Casket or Coffin	\$80
Coffin/Casket Liner	\$1,895
Repatriation Packaging	\$425
Timber Shipping Crate	\$2,895

**Custom items are always available upon request.**

\* Available in standard oversize

# Available with full or half lid

Note a waiver must be signed for any casket or coffin not supplied by Nelson Bros.

# Products

## Audio-Visual

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DVD Tribute (including 50 photos, 3 DVDs)	<b>\$235</b>
Extra DVD	<b>\$15</b>
USB with digital images	<b>\$15</b>
Audio Visual Projector & Operator at church or other venue	<b>\$440</b>

## Memorial Books

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Standard Blue	<b>\$80</b>
Parchment Green or Red	<b>\$80</b>

## Crucifix

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814-1 Antique Gold Crucifix or Cross <i>(curved or flat back)</i>	<b>\$135</b>	JC-8510-L <i>(Gold Plate Brass Cross with Metal Figure)</i>	<b>\$85</b>
814-3 Antique Silver Crucifix or Cross <i>(curved or flat back)</i>	<b>\$135</b>	JC-9593-L <i>(10" Walnut Finish Cross, Gold Metal Figure)</i>	<b>\$105</b>
Plain Cross Medium No.53 <i>(Gold or Silver)</i>	<b>\$75</b>	JC-2755-N <i>(Walnut Cross with Resin Figure)</i>	<b>\$185</b>
Crucifix Medium No. 53 <i>(Gold or Silver)</i>	<b>\$95</b>	JC-5045-N <i>(Walnut Cross with Resin Figure)</i>	<b>\$160</b>
JC-43-F <i>(Gold Orthodox)</i>	<b>\$150</b>	JC-9941-T <i>(Premium Walnut, Gold &amp; Pewter)</i>	<b>\$210</b>
JC-2001-F <i>(Orthodox)</i>	<b>\$185</b>	CE-2604-1 <i>(Eastern Orthodox)</i>	<b>\$160</b>

## Temporary Grave Markers

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Temporary White Cross	<b>\$195</b>
Temporary Russian or Greek Cross / Buddhist Marker	<b>\$195</b>

# Cremation Memorials

## Urns

Bathurst Medium Sphere ( <i>Ebony or Pearl</i> )	<b>\$260</b>	Nelson Urn	<b>\$395</b>
Bathurst Small Sphere ( <i>Ebony or Pearl</i> )	<b>\$170</b>	Warne Oak Urn	<b>\$375</b>
Evans Urn	<b>\$190</b>	Weights Pewter Urn	<b>\$300</b>
Jackson Large Urn ( <i>Red Roses, Violet or Sculptured Gum</i> )	<b>\$330</b>	Whear Pyramid	<b>\$300</b>
Jackson Medium Urn ( <i>Red Roses, Violet or Sculptured Gum</i> )	<b>\$270</b>	Anakie Honey Bear ( <i>Blue, Pink or Pale Green</i> )	<b>\$165</b>

### Personalisation of Urns

**\$65**

Urns may be personalized with the full name of the deceased, the date of birth and date of death only. Any additional information may incur additional fees. There are three varieties available for personalisation:

- Engraving (*for Nelson Urn and Weights Pewter Urn*)
- Name Plate (*for Warne Oak Urn and Whear Pyramid*)
- Hand-painted (*for Bathurst Sphere, Jackson Urn and Anakie Honey Bear*)

## Memorial Glass

Memorial Glass are personalised hand-made blown glass containing ashes of the deceased. They are made by local Healesville artisan glass-blowers in over a dozen colour options. Memorial Domes are available in three different sizes, with different designs (Galaxy, Spiral, Gold on Black, and Bubbles). Comfort Stones, Life Hearts and Jewellery are also available by request. Each glass memorial contains less than a tea spoon of the ashes.

Memorial Dome – small	<b>\$175</b>
Memorial Dome – medium	<b>\$250</b>
Memorial Dome – large	<b>\$325</b>
Comfort Stones	<b>\$120</b>

See [memorialglass.com.au](http://memorialglass.com.au).

## The Living Urn

Nelson Bros was the first funeral director in Melbourne to offer this product. The patented Living Urn is a bio urn and planting system, designed to grow a beautiful, ending memory tree, plant, or flowers with cremated remains.

The Living Urn System including Tree	<b>\$299</b>
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See [thelivingurn.com.au](http://thelivingurn.com.au).



# Refreshments

## Tea & Coffee \$7

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*Per person*  
Tea & Coffee  
Iced Water

## Classic Menu \$21

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*Per person*  
Hot Finger Food Savouries  
Gourmet Club Sandwiches  
Home-style Cakes, Slices & Biscuits

## Elegance Menu \$21

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*Per person*  
Cold Finger Food Savouries  
Gourmet Club Sandwiches  
Home-style Cakes, Slices & Biscuits

## Club Menu \$16

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*Per person*  
Gourmet Club Sandwiches  
Home-style Cakes, Slices & Biscuits  
**Gluten Free Club Menu available**

**\$21**

## Extras

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<b>Home-style Cookies</b> per tray (serves 10)	<b>\$18</b>
<b>Fruit Juice</b> per 2 litre bottle (Orange or Apple). Suggest 10 person per 2 litre bottle	<b>\$8</b>
<b>Soft Drink</b> per 1.25 litre bottle (Coca Cola, Fanta or Lemonade). Suggest 6 person per 1.25 litre bottle	<b>\$5</b>

## Weekends & Public Holidays

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+ 10% surcharge for Saturdays, Sundays & Public Holidays (if available) **+ 10%**

## Prayer/Viewing Menu

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Per 2 hours **\$250**  
*Only available for viewings and prayer services. Not available on day of funeral.*  
Self-service urn with tea and coffee  
Basic sweet biscuits

# Children's Funerals

*As Victoria's oldest family-owned funeral company, Nelson Bros Funeral Services cares for families in its community. We do not charge a Service Fee for funerals of children up to the age of fifteen years of age.*

## Service Fees – Children's Funerals

**NO CHARGE**

### Child's Funeral 0-15 years

- 24 hours/365 day service to bring child into our care
- Personal arrangement interview to provide advice and plan the funeral, plus other appointments as necessary
- Liaison with government departments, cemeteries, crematoria, officiant, venue, musicians, florist, newspapers, media and other parties as appropriate.
- Preparation and lodgement of all necessary documentation.
- Collection of medical certificates from doctor or hospital.
- Clinical care, treatment and presentation of deceased by qualified professionals.
- White child's coffin.
- Viewing (up to 3 hours cumulative)
- Rolls Royce Hearse or Coach (depending on size of coffin).
- Funeral information and electronic guest book published on Nelson Bros website.
- Service at Nelson Bros Funeral Home.
- Prayers at Church or Chapel if required.
- Service at Church or other non-Nelson Bros location.
- Burial Service at Cemetery (if required)
- Interment of deceased at Cemetery (if required)
- Delivery to Crematorium (if required)
- Coaches for family may be added as additional fees.
- Families wishing to upgrade coffin may do so.
- In some instances some family members may be able to travel in coach with child's coffin.

***Payment required in full before day of funeral.***

## Additional Options

Rolls Royce Coach	<b>\$375</b>
Mileage beyond Metropolitan area (per kilometre)	<b>\$4</b>
Child's Casket (instead of included coffin)	<b>\$595</b>
Anakie Honey Bear Urn (Blue, Pink or Pale Green)	<b>\$165</b>

# Prepaid Funeral Fees

## Nelson Bros Fees

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Cremation Service Fee ( <i>see description At Need Fees</i> )	\$6,950
Burial Funeral Graveside Only Service Fee ( <i>see description At Need Fees</i> )	\$6,950
Burial Funeral Dual Service Fee ( <i>see description At Need Fees</i> )	\$8,250
Non-Attended Service Fee ( <i>see description At Need Fees</i> )	\$2,495
Prepaid Administration Fee	\$550

## Products

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Coffin/Casket fees	<i>as per At Need Funeral Fees</i>
Crucifix, Memorial Books & Additional Vehicles	<i>as per At Need Funeral Fees</i>

## Certificates

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Cause of Death – <i>signed by doctor</i>	\$88
Doctor's Cremation Certificate, Part B	\$88
Death Certificate, Registry of Births, Deaths & Marriages	\$44.58

## Cemeteries/Crematoria

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Please check with each Cemetery or Crematorium if they provide prepaid internment or cremation deeds.

## Other Fees payable at time of death

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The following may be purchased at the time of death, not as a prepaid item:

- **Floral Tributes**
- **Newspaper Notices**
- **Officiant Fees** (including Civil Celebrant, Priest, Minister)
- **Church Fees** – Separate Church fees may be paid at time of death
- **Musicians** (e.g. organists, vocalists, pipers, buglers) may be purchased at time of death
- **Refreshments** may be purchased at time of death
- **Audio Visual Requirements**
- **Printing & Stationery**
- **Urns/Cremation Memorials**
- **Additional Floral Tributes** – additional floral tributes may be purchased at the time of death.

# Examples of Funeral Costs

Contemporary Chapel Service at Nelson Bros Chapel	Traditional Burial Service at Church	Non Attended Service
<b>Nelson Bros Fees</b> Cremation Service Fee <b>\$6,950</b>  Coffin/Casket <b>\$1,995</b> <i>(e.g. Linford Rental Casket)</i> Memorial Book <b>Included</b> <i>(e.g. Standard Blue)</i> DVD Tribute <b>Included</b> <i>(up to 50 photos, 3 DVDs)</i> Cremation Memorial <b>\$250</b> <i>(e.g. Memorial Glass medium dome)</i> Refreshments <b>\$1,400</b> <i>(e.g. Tea &amp; Coffee, Club Menu, 50 people)</i>  <b>Other Fees (Disbursements)</b> Civil Celebrant Fee <b>\$660</b>  Doctors Cremation Certificates <b>\$176</b> Death Certificate <b>\$44.58</b> <i>(Registry of Births, Deaths &amp; Marriages)</i>  Newspaper Notices <b>\$550</b> <i>(e.g. 2 x 4 column cm Herald Sun)</i>  Floral tributes <b>\$400</b> <i>(e.g. basic casket sheaf)</i> Cremation Fee <i>(e.g. Altona Memorial Park)</i> <b>\$860</b>	<b>Nelson Bros Fees</b> Burial Service Fee <b>\$8,250</b>  Coffin/Casket <b>\$2,750</b> <i>(e.g. James Casket)</i> Memorial Book <b>\$80</b> <i>(e.g. Parchment Red)</i>  Administration Fee★ <b>\$550</b>  <b>Other Fees (Disbursements)</b> Clergy Fee <i>(may vary)</i> <b>\$400</b> Church Fee <i>(may vary)</i> <b>\$250</b> Death Certificate <b>\$44.58</b> <i>(Registry of Births, Deaths &amp; Marriages)</i>  Newspaper Notices <b>\$550</b> <i>(e.g. 2 x 4 column cm Herald Sun)</i>  Floral tributes <b>\$400</b> <i>(e.g. basic casket sheaf)</i> Grave Fee <b>\$6,380</b> <i>(e.g. Altona Lawn)</i> Interment Fee <b>\$1,625</b>	<b>Nelson Bros Fees</b> Non Attended Service <b>\$2,495</b>  Coffin/Casket <i>(e.g. Mission Brown Coffin)</i> <b>\$615</b>  <b>Other Fees (Disbursements)</b>  Doctors Cremation Certificates <b>\$176</b>  Cremation Fee <i>(e.g. Altona Memorial Park)</i> <b>\$860</b>
<b>TOTAL</b> <b>\$13,285</b>	<b>TOTAL</b> <b>\$20,730</b> <i>(excl Admin Fee)</i>	<b>TOTAL</b> <b>\$4,145</b> <i>(payment upfront)</i>

**Note:** Administration Fee is deducted for Cremation and Burial Service Fees when balance is paid within 30 days.

**Complaints Handling:** As required by the Funeral Act 2006 (Vic), Nelson Bros Funeral Services has a complaints handling procedure. Please see our website [nelsonbros.com.au](http://nelsonbros.com.au) for full details.